



An **AEP** Company

BOUNDLESS ENERGY™

# FACT SHEET

## MANAGEMENT

**Toby Thomas**  
President & Chief Operating Officer

**David S. Isaacson**  
VP, Distribution Operations

**Marc E. Lewis**  
VP, Regulatory & External Affairs

**David A. Lucas**  
VP, Finance & Customer Experience

**Brian E. Bergsma**  
Director, Communications & Government Affairs

**Andrew J. Williamson**  
Director, Regulatory Services

**Dona Seger-Lawson**  
Director, Regulatory Services

**Nick Elkins**  
Director, Customer Services & Business Development

**Kim Sabrosky**  
Director, External Affairs

## FINANCIAL INFO

**2019 Operating Revenues**  
\$2,276,000,000

**2019 Net Income**  
\$269,000,000

## OPERATING INFO

<b>Electric Sales</b>	<b>MW-hours in 2019</b>
Retail	17,751,521
Wholesale	8,762,491
<b>Total</b>	<b>26,514,012</b>

<b>Energy Use</b>	<b>Residential</b>
869 kW-hours	avg/month
10,428 kW-hours	avg/year

<b>Average Cost</b>	<b>Residential</b>
13.5 cents/kW-hour	

<b>Wholesale Customers</b>	<b>2019 Peak</b>
721 MW-hours	

<b>Record System Peak</b>	
Winter	3,952 MW (1/14/2015)
Summer	4,837 MW (7/21/2011)

<b>Plant in Service</b>	<b>2019</b>
\$8,931,000,000	before depreciation

<b>Distribution Lines</b>
20,565 miles

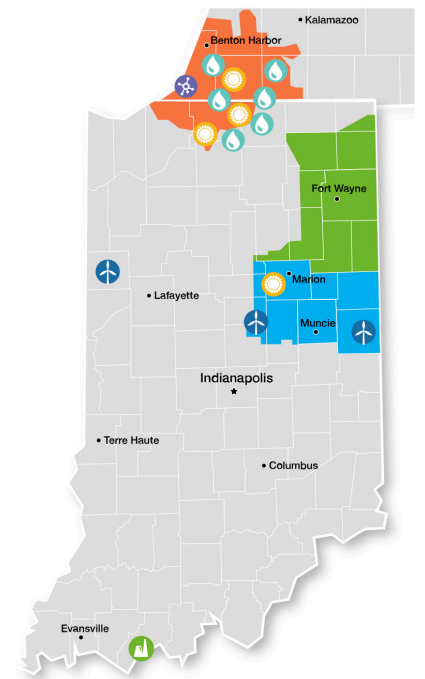
<b>Transmission Lines</b>
4,688 miles

<b>Number of Employees</b>	
Indiana	921
Michigan	1,220
<b>Total</b>	<b>2,141</b>

<b>Number of Sq. Miles Served</b>	
Indiana	3,198
Michigan	1,375

<b>Number of Counties Served</b>	
Indiana	24
Michigan	6

<b>Number of Cities/Communities</b>	
Indiana	118
Michigan	46



## CONTACT INFO

Indiana Michigan Power  
P.O. Box 60  
Fort Wayne, Indiana 46801  
**Indiana:** 800-311-4634  
**Michigan:** 800-311-6424

## CONNECT

IndianaMichiganPower.com  
Facebook.com/IndianaMichiganPower  
Twitter: @IN\_MI\_Power  
Instagram: @IN\_MI\_Power  
YouTube.com/IndianaMichiganPower

## BALANCED ENERGY MIX

Our capacity is **more than 50% emission-free**, and actual energy delivered in 2019 was **more than 70% emission-free**.



**NUCLEAR** 2,278 MW | 42.3%  
D.C. Cook | Bridgman, MI



**SOLAR** 14.7 MW | 0.3%  
Deer Creek | Marion, IN  
Twin Branch | Mishawaka, IN  
Olive | New Carlisle, IN  
Watervliet | Watervliet, MI



**WIND** 450 MW | 8.4%  
Headwaters | Winchester, IN  
Fowler Ridge | Fowler, IN  
Wildcat 1 | Windfall, IN



**HYDRO** 22.4 MW | 0.4%  
Elkhart, IN | Buchanan, MI  
Twin Branch, IN | Constantine, MI  
Berrien Springs, MI | Mottville, MI



**COAL** 2,620 MW | 48.6%  
Rockport | Rockport, IN

## I&M CUSTOMER BREAKDOWN

	Residential	Commercial	Industrial	Other	Total
<b>Indiana</b>	410,729	53,504	4,078	1,569	469,880
<b>Michigan</b>	110,627	17,873	856	351	129,707
<b>TOTAL</b>	521,356	71,377	4,934	1,920	599,587

## I&M's LARGEST CUSTOMERS

Steel Dynamics	Ball State University
ArcelorMittal SA	Michelin North America
Ardagh Glass	Parkview
Air Products & Chemicals	Health Systems
Messer LLC	Wal-Mart Stores
	City of Fort Wayne

## AMERICAN ELECTRIC POWER AT A GLANCE

### Address

1 Riverside Plaza  
Columbus, Ohio 43215  
614.716.1000

### Chairman, President, CEO

Nick K. Akins

### 2019 Operating Earnings

\$2.10 billion

### 2019 Operating Earnings/Share

\$4.24

### 2019 Revenues

\$15.6 billion

### Assets

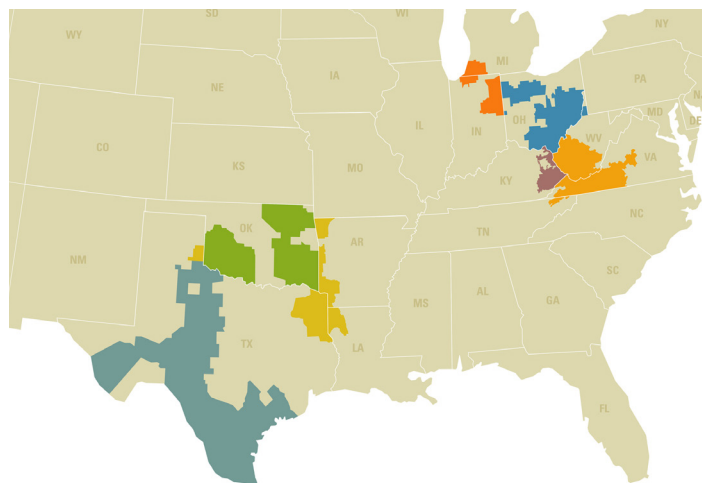
\$76 billion

### Employees

Approx. 18,000

### States Served

Arkansas | Indiana | Kentucky | Louisiana  
Michigan | Ohio | Oklahoma | Tennessee  
Texas | Virginia | West Virginia



### Service Territory

Approx. 200,000 square miles

### Transmission Lines

Approx. 40,000 miles

### Distribution Lines

Approx. 221,000 miles

### Generating Capacity

Approx. 26,000 MW

### U.S. Customers

More than 5.5 million

### 2019 U.S. Electricity Sales

Approx. 191 million MW/h