



An **AEP** Company

BOUNDLESS ENERGY™

# FACT SHEET

## MANAGEMENT

**Toby Thomas**  
President & Chief Operating Officer

**David S. Isaacson**  
VP, Distribution Operations

**Marc E. Lewis**  
VP, Regulatory & External Affairs

**David A. Lucas**  
VP, Finance & Customer Experience

**Brian E. Bergsma**  
Director, Communications  
& Government Affairs

**Carla E. Simpson**  
Director, Employee  
Education & Growth

**Andrew J. Williamson**  
Director, Regulatory Services

**Nick Elkins**  
Director, Customer Services  
& Business Development

**Kim Sabrosky**  
Director, External Affairs

## FINANCIAL INFO

**2018 Operating Revenues**  
\$2,284,142,642

**2018 Net Income**  
\$261,301,657

## OPERATING INFO

|                       |                         |
|-----------------------|-------------------------|
| <b>Electric Sales</b> | <b>MW-hours in 2018</b> |
| Retail                | 18,488,640              |
| Wholesale             | 4,607,481               |
| <b>Total</b>          | <b>23,096,121</b>       |

|                           |                      |
|---------------------------|----------------------|
| <b>Average kW-hr/year</b> | <b>Residential</b>   |
| 10,002                    | Non-electric heating |
| 15,348                    | Electric heating     |

|                     |                    |
|---------------------|--------------------|
| <b>Average Cost</b> | <b>Residential</b> |
| 12.61 cents/kW-hour |                    |

|                            |                  |
|----------------------------|------------------|
| <b>Wholesale Customers</b> | <b>2018 Peak</b> |
| 762 MW                     |                  |

|                           |                      |
|---------------------------|----------------------|
| <b>Record System Peak</b> |                      |
| Winter                    | 3,952 MW (1/14/2015) |
| Summer                    | 4,837 MW (7/21/2011) |

|                         |                     |
|-------------------------|---------------------|
| <b>Plant in Service</b> | <b>2018</b>         |
| \$8,391,591,582         | before depreciation |

|                           |
|---------------------------|
| <b>Distribution Lines</b> |
| 20,516 miles              |

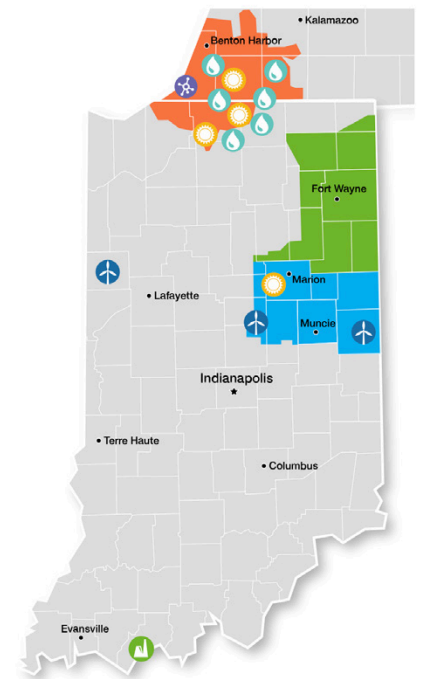
|                           |
|---------------------------|
| <b>Transmission Lines</b> |
| 5,303 miles               |

|                            |              |
|----------------------------|--------------|
| <b>Number of Employees</b> |              |
| Indiana                    | 1,073        |
| Michigan                   | 1,299        |
| <b>Total</b>               | <b>2,372</b> |

|                                   |       |
|-----------------------------------|-------|
| <b>Number of Sq. Miles Served</b> |       |
| Indiana                           | 3,198 |
| Michigan                          | 1,375 |

|                                  |    |
|----------------------------------|----|
| <b>Number of Counties Served</b> |    |
| Indiana                          | 24 |
| Michigan                         | 6  |

|                                     |     |
|-------------------------------------|-----|
| <b>Number of Cities/Communities</b> |     |
| Indiana                             | 118 |
| Michigan                            | 46  |



## CONTACT INFO

Indiana Michigan Power  
P.O. Box 60  
Fort Wayne, Indiana 46801  
**Indiana:** 800-311-4634  
**Michigan:** 800-311-6424

## CONNECT

IndianaMichiganPower.com  
Facebook.com/IndianaMichiganPower  
Twitter: @IN\_MI\_Power  
Instagram: @IN\_MI\_Power  
YouTube.com/IndianaMichiganPower

## BALANCED ENERGY MIX

Our capacity is **more than 50% emission-free**, and actual energy delivered in 2018 was **more than 60% emission-free**.



**NUCLEAR** 2,278 MW | 42.3%  
D.C. Cook | Bridgman, MI



**SOLAR** 14.7 MW | 0.3%  
Deer Creek | Marion, IN  
Twin Branch | Mishawaka, IN  
Olive | New Carlisle, IN  
Watervliet | Watervliet, MI



**WIND** 450 MW | 8.4%  
Headwaters | Winchester, IN  
Fowler Ridge | Fowler, IN  
Wildcat 1 | Windfall, IN



**HYDRO** 22.4 MW | 0.4%  
Elkhart, IN | Buchanan, MI  
Twin Branch, IN | Constantine, MI  
Berrien Springs, MI | Mottville, MI



**COAL** 2,620 MW | 48.6%  
Rockport | Rockport, IN

## I&M CUSTOMER BREAKDOWN

|                 | Residential | Commercial | Industrial | Other | Total   |
|-----------------|-------------|------------|------------|-------|---------|
| <b>Indiana</b>  | 408,873     | 53,472     | 3,954      | 1,564 | 467,863 |
| <b>Michigan</b> | 110,475     | 17,739     | 900        | 346   | 129,460 |
| <b>TOTAL</b>    | 519,348     | 71,211     | 4,854      | 1,910 | 597,323 |

## I&M's LARGEST CUSTOMERS

|                          |                         |
|--------------------------|-------------------------|
| Steel Dynamics           | Wal-Mart Stores         |
| ArcelorMittal SA         | Ardagh Glass            |
| Air Products & Chemicals | Michelin North America  |
| The Linde Group          | Parkview Health Systems |
| Ball State University    | Unifrax                 |

## AMERICAN ELECTRIC POWER AT A GLANCE

### Address

1 Riverside Plaza  
Columbus, Ohio 43215  
614.716.1000

### Chairman, President, CEO

Nick K. Akins

### 2018 Operating Earnings

\$1.945 billion

### 2018 Operating Earnings/Share

\$3.95

### 2018 Revenues

\$16.2 billion

### Assets

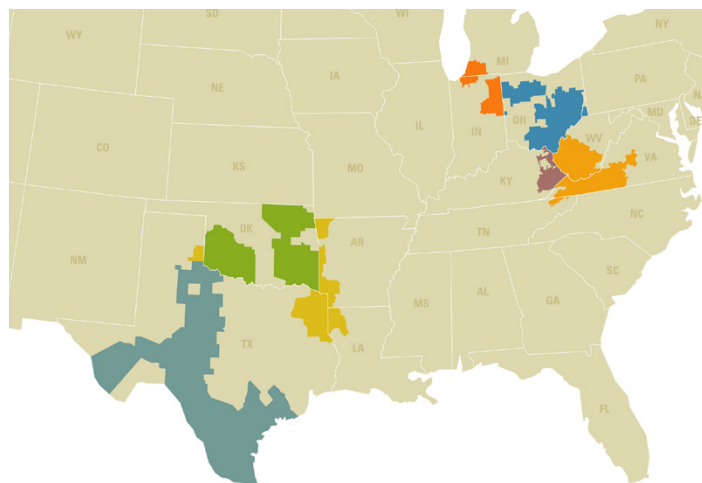
\$69 billion

### Employees

Approx. 18,000

### States Served

Arkansas | Indiana | Kentucky | Louisiana  
Michigan | Ohio | Oklahoma | Tennessee  
Texas | Virginia | West Virginia



### Service Territory

Approx. 200,000 square miles

### Transmission Lines

Approx. 40,000 miles

### Distribution Lines

Approx. 220,000 miles

### Generating Capacity

Approx. 26,000 MW

### U.S. Customers

More than 5.4 million

### 2018 U.S. Electricity Sales

Approx. 198 million MW/h