

**I&M DSM/Energy Efficiency
Program Implementation Oversight Board Meeting
September 13, 2016 Quarterly Meeting Minutes
(10:00 a.m. – 12:00 noon – Face-to-Face & Conference Call)**

Board member attendees: CAC: Kerwin Olson (In-person);
I&M: Jon Walter (In-person), Amy Hampel (In-person), Kim Reeder
(Call-in);
OUCC: Ed Rutter (In-person); Karol Krohn (In-person)

Members of the public in attendance: None.

I. Meeting Minutes

The June 2016 meeting minutes were accepted prior to this meeting. Quarterly meeting minutes will be posted on I&M's website for 2 weeks to allow for public comment. The Board will then vote to accept quarterly meeting minutes via email, subsequent to the 2 week comment period.

II. Current State of I&M DSM/EE Programs

I&M discussed income qualified customer outreach efforts. The status of the company's efforts to build more robust participation in this program was reviewed. I&M summarized that DSM/EE staff has met with multiple agencies to better understand those agencies' needs, how they interact with and provide services for income qualified customers, and how I&M can support their efforts with complementary I&M IQW program services. I&M also stated that agreements with Community Action agencies for I&M funding support were in process and would be completed in the near future. These agreements would provide I&M funding support for agency services that align with services provided for under I&M's IQW program design. Related to IQW program participation, the CAC suggested an additional agency that I&M could contact, the Indiana Association for Community Economic Development. I&M agreed to reach out to this agency to determine collaboration potential.

The OUCC also suggested I&M should investigate providing handouts or brochures about the IQW program during the LIHEAP sign up period at respective agencies. OSB members discussed alternatives to stream line I&M's participant sign up during this process. I&M committed to investigate this aspect, especially since one agency requested I&M to develop brochures already.

III. Scorecard Review

I&M reviewed the July 2016 scorecard and discussed individual program progress similar to expected performance described above.

I&M also discussed the scorecard required from the Commission in its Order in Cause No. 44486 and the fact that specific information is required different than how I&M's current scorecard looks today. The OUCC requested to still see the current scorecard because it had relevant information about current program status and budget expenditures that helps during the ongoing program implementation review process.

IV. Next Quarterly Meeting Date— December 13, 2016.