



TALK TO I&M USING ALEXA AND GOOGLE VOICE ASSISTANT

To connect with I&M with Google Assistant or Alexa, you will need a username and password for **IndianaMichiganPower.com**

If you do not have the sign-on information:

Go to IndianaMichiganPower.com and hit the **Register** button at the top of the page. Walk through the flow to set-up your I&M web account.

When you're on the login screen from either Alexa or Google, click on the option "**forgot username/password.**" Follow the prompts to reset your username and/or password. This process will reset your information on I&M's website as well.

ALEXA USERS

FIND AND ENABLE ALEXA HOME DEVICE

- Say "***Alexa, open Indiana Michigan Power***".
- The first time you engage with the Alexa skill, it will give you a Welcome Message, and ask you to link your account. Say "**Yes**".
 - A card will be sent to any mobile devices linked to your Alexa account. Select that card on your mobile device and follow the instructions.

FIND AND ENABLE ALEXA APP ON SMARTPHONE

- Open the Alexa app.
- Click the menu in the upper left and select "**Skills & Games**".
- In the search bar, type in "**Indiana Michigan Power**".
- Select the Indiana Michigan Power skill and you will be directed to the skill page.
- Select "**Enable Skill**"
- Select "**Settings**"
- Select "**Link Account**"
- Type in your Indiana Michigan Power web account username and password
- Acknowledge that you have reviewed the Terms and Conditions or Service and Data Privacy Policy.
- Once you receive the link successful message, you can now interact with the Indiana Michigan Power skill on all Alexa devices linked to the same email account.

For more information, please contact us at IndianaMichiganPower.com/contact

GOOGLE ASSISTANT USERS

FIND AND ENABLE GOOGLE ASSISTANT ON GOOGLE HOME SMART SPEAKER

- From your Google smart speaker device, Say *"Ok Google, talk to Indiana Michigan Power"*
- Google will give you a Welcome message, and finish by asking you to link your Indiana Michigan Power account. Say *"Yes"*
 - A card (notification) will be sent to the mobile device that is linked to the same Google account as your smart speaker device
 - You will be redirected to an authorization page. Enter the username and password you use for your Indiana Michigan Power web account
 - Acknowledge that you have read the Terms of Service and Data Privacy Policy
- You should now be taken back into the Google Assistant ,where you can start interacting with Indiana Michigan Power by saying *"Ok Google, talk to Indiana Michigan Power"*

FIND AND ENABLE GOOGLE ASSISTANT ON SMARTPHONE

- Download the Google Assistant app (if you have an Android, Google Assistant should already be on your phone)
- Say *"Ok Google, talk to Indiana Michigan Power"*
- Google will give you a Welcome message, and finish by asking you to link your Indiana Michigan Power account. Say *"Yes"*
 - You will be redirected to an authorization page. Enter the username and password you use for your Indiana Michigan Power web account
 - Acknowledge that you have read the Terms of Service and Data Privacy Policy
- You should now be taken back into the Google Assistant where you can start interacting with Indiana Michigan Power by saying *"Ok Google, talk to Indiana Michigan Power"*

WHAT CAN I ASK?

Among the questions you can have answered:

- How does my home use energy?*
- How much is my bill?*
- How much is my average bill?*
- Why is my bill so high?*
- Is my energy use normal / average?*
- Give me a tip to save energy*
- Does I&M have renewables?*
- How can I pay my bill?*
- How do I report an outage?*
- Does I&M have energy rebates?*
- Does I&M have any job openings?*

For more information, please contact us at [IndianaMichiganPower.com/contact](https://www.IndianaMichiganPower.com/contact)